



# Annual Holiday Van Newsletter 2021

## Cabin for sale

We've been working hard to get another holiday cabin ready and wanted you all to have first option to book an inspection or make an offer. This is the newest addition to our annual holiday section of the park and is creating loads of interest. We have just listed it for sale on our website. So be quick if you are thinking about it as a possibility. It is fully compliant and comes with 180 days usage and a guaranteed 4-year occupation agreement.



## Visit Tathra.

As you all know our beautiful Tathra region and local businesses have been doing it tough the past few years. There is now a new informative website, Facebook page and Instagram 'visittathra' Make sure you like them and check them out! There is so much to explore, see and do while you are visiting and some great new experiences and businesses to discover. [www.visittathra.com.au](http://www.visittathra.com.au)

## When can you use your site nights?

We are often still asked this question so we thought we would clarify things. In accordance with the



Caravan and Camping Industry legislation and your occupation agreement, your annual storage fees cover the storage of your van and annex or cabin, on the allocated site for 365 days. As we don't charge a nightly visitation fee on top of your storage fees, it also includes **150 days** usage per holiday van and annex or **180 days** for a new approved & fully compliant holiday cabin. The annual fees include the owner and all the guests on your free list each year. (up to a 10 guests in total) You may change your free list guests now for the following year, or the current list can just roll over. Additional guests not on the free list, can also use your allocated usage days and pay a

small fee. The maximum length of any stay is 45 days at any time (6 weeks)

You still need to make a booking for each visit, just like a regular guest but without paying. Currently a covid travel declaration will also need to be completed with each booking.

## Fees and Charges



As you understand, there is usually a fee increase every year to cover our increasing costs & to keep our annual sites viable. There hasn't been a fee increase since 2019 and last year in place of the increase we gave everyone a credit and decreased the fees instead.

### 1. Annual storage fee

The annual tariff for the period of **1st July 2021 to 30th June 2022** will be increasing by **\$17 per week**. Full annual payment **\$ 8969 including GST**.

### 2. Early Bird Discount

If you pay your full years' fees **on or before 1st July**, we usually offer an early bird **discount of \$150.00**. This year you can still take advantage of this offer, which would take the annual fee to **\$ 8819**.



### 3. Paying 1/2

If you usually pay 6 monthly, this is still an option, and you will pay 1/2 years fees of **\$ 4484.50 on or before 1st July and \$4484.50 on or before the 1st of January**.

### 4. Direct Debit

We will soon be able to offer another form of payment which may make it easier and avoid unnecessary late fees. Direct debit is coming, and it will be as simple as providing your bank account details and e- signing a document. Then fees will automatically debit either annually or 1/2 yearly.





## 5. Additional Costs

In accordance with your annual occupation agreement those visitors using your annual occupation days that are **not on your free list** need to pay a nightly charge when they stay. The current nightly charge has not increased in over 7 years. This year the nightly fee will increase by \$3.

**Children 5 and over \$15 per night Adults \$25**

**Other fees and charges**

Annual late payment fee **\$50 per month**

New occupation agreements **\$55**

Van sale administration transfer fee **\$550**

Rubbish removal **\$100 per hour.**

### Rubbish removal.

Unfortunately, we've had some large items dumped at our recycle and garbage bin areas. Our garbage collection



service only collects bagged household garbage or small recycle items like bottles. When large items are dumped it means one of our staff have to collect it, load it in the ute and drive it to the local tip, then pay tipping fees. This is just unacceptable. If you are renovating or changing furniture etc and you have waste materials or bulky items, you need to take them to the waste depot at Wallagoot or Merimbula or home with you.

### Site maintenance.

We have also noticed some sites are looking a little messy or storing items outside, which is a breach of occupation. All items must be neatly stored within your caravan or annex, particularly upon departure. This includes bikes, surfboards, fishing gear, kayaks, gazebos, electrical leads etc.



We ask that you please keep your van and annex tidy and the site free from any items which may cause trip hazards and rodents. This way our staff can safely mow, and whippersnip and it will keep the park up to standard and your neighbours happy.

## Electricity Charges

In accordance with the Caravan and Camping Industry legislation and National Energy Retail Law each site has individual electricity metres.

As we previously have done over the past 4 years, we will **still reimburse half of your daily supply fees until 30<sup>th</sup> June 2022.**

If you have your electricity switched on and a fridge, freezer or hot water system plugged in drawing power and you would like to also **reduce the usage fees**, please unplug appliances, or turn off the power before you leave.

### Shared roadways

We really hate being the fun police, but more than that we hate seeing people injured or worse. From time to time, we need to remind everyone of the few simple traffic rules. These rules are not in place to annoy anyone, they are there to keep everyone safe.



1. Only one car is permitted on site, this is to control the number of cars v's people and parking issues. If you have a boat or trailer you may need to park your car outside on the roadside.
2. Driving is walking pace only, roadways are shared with pedestrians, bikes scooters etc.
3. Look out for kids, kids are spontaneous and don't always check their surroundings.
4. Bikes and scooters are permitted in the park but only during daylight hours and while wearing a helmet.

### Thank you all!

It has been a tough year, a taxing time on all our amazing team members, who have smiled through it all. Another year of cancellations refunds, postponements, and regulation changes. Thank you all so much for being kind and bearing with us as we work through this time of change. It has been another tough year for all of you too, particularly our cabin and van owners from Victoria. Stay safe & strong, we hope to see you soon.



**kindest regards Carmen, Tim and all the crew from Tathra Beachside.**